Please call us for assistance at 1+ (619) 449-2392 or email us at customercare@tekoclean.com

Our Customer Care Department is available: Monday - Friday 8:30am to 4:00pm PST, 11:30am to 7:00pm EST

If you have any questions regarding assembly, parts, or operation, please visit our website at www.tekoclean.com. You will find instructional videos on how to assemble and operate your Tēko ReachR[™] Vacuum, and keeps you up to date on our newest products. You can also email us with any questions you have.

This product comes with a one year limited warranty against materials and workmanship.

Please review the list of accessories included with your Tēko ReachR™ Vacuum on page 4. Please note, images of parts are not to scale with one another.

LIMITED ONE YEAR WARRANTY

This product has a one year limited warranty on all materials and workmanship. Tēko ReachR[™] Vacuum warrants the original purchaser of this product that the product will be free from manufacturing defects in workmanship and material for a period of one (1) year from the date of original purchase, If within one (1) year this product fails due to defect in material or workmanship, Teko will repair, replace or supply any defective part at their option. The purchaser must contact Teko and provide a description of the defective part, including digital pictures if requested, with this original purchase documentation as validation of warranty coverage. This warranty gives you specific legal rights and you may also have other rights which varies from state to state.

This warranty does not cover or apply to: (a) damage to the product due to misuse, mishandling, and abuse, (b) products not used in accordance with instructions, (c) product not assembled or installed according to instructions, and (d) normal wear and tear.

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