

CONGRATULATIONS!

Here's your **Protection Plus** extended warranty.

DEAR SNOW JOE® + SUN JOE® CUSTOMER

Thanks for your purchase.

Help us out! Register your product online at

snowjoe.com

**and receive an ADDITIONAL 90 DAYS
extended warranty coverage**

You may also download, complete and mail in a paper warranty card from **snowjoe.com/support** to enjoy full product support.

Failure to register your product purchase will not diminish your warranty rights.

Place UPC sticker here



SNOW JOE® + SUN JOE® CUSTOMER PROMISE

ABOVE ALL ELSE, Snow Joe® + Sun Joe® are dedicated to you, our customer. We strive to make your experience as pleasant as possible. Unfortunately, there are times when a product does not work or breaks under normal operating conditions. We think it's important that you know what you can expect from us. That's why we created the Snow Joe® + Sun Joe® promise.

OUR PROMISE: Snow Joe® + Sun Joe® warrant new products for two years from the date of purchase. If your product does not work, or there's an issue with a specific part, we will fix this by either sending you a free replacement part or by sending you a new or comparable product at no charge. How cool is that! Before you know it, you'll be back in action cutting, sawing, mowing, washing and...?

PRODUCT REGISTRATION:

Snow Joe®, LLC ("Snow Joe® + Sun Joe®") strongly encourages you to register your purchase. You can register online at snowjoe.com/ProductRegistration, or by printing and mailing in a registration card available online from our website, or calling our Customer Service Department at **1-866-SNOWJOE (1-866-766-9563)**, or by e-mailing us at help@snowjoe.com. Failure to register your product purchase will not diminish your warranty rights. However, registering your purchase will allow Snow Joe® + Sun Joe® to better serve you with any of your customer service needs.

WHO CAN SEEK WARRANTY COVERAGE?

This Warranty is extended by Snow Joe® + Sun Joe® to the owner of this new product for residential and personal household use only. This Warranty does not apply to products used for commercial, rental or re-sale purposes. Should ownership of this product change during the 2-year period, please update the product's owner information at snowjoe.com/ProductRegistration.

WHAT IS COVERED?

Snow Joe® + Sun Joe® warrants to the owner that if this product fails within 2 years from the date of purchase due to a defect in material or workmanship or as a result of normal wear and tear from ordinary household use, Snow Joe® + Sun Joe® will send a replacement part or product, as needed, free of charge and with free shipping to the original purchaser.

If, in Snow Joe® + Sun Joe®'s sole discretion, the failed product cannot be repaired with a part, Snow Joe® + Sun Joe® will elect to either (A) send a new product at no charge and with free shipping or (B) refund the full purchase price to the owner.

WHAT IS NOT COVERED?

This Warranty does not apply to products that have been used commercially or in non-household applications. This Warranty does not cover cosmetic changes that do not affect performance. This Warranty is only valid if the product is used and maintained in accordance with the instructions, warnings and safeguards contained in the owner's manual. Snow Joe® + Sun Joe® will not be responsible for the cost of any unauthorized warranty repairs. This warranty does not cover any cost or expense incurred by the purchaser in providing substitute equipment or service during reasonable periods of malfunction or non-use of this product while waiting for a replacement part or unit under this warranty.

Wearing parts like belts, augers, chains and tines are not covered under this warranty, and can be purchased at snowjoe.com or by calling **1-866-SNOWJOE (1-866-766-9563)**. Batteries are covered in full for 90-days from the date of purchase.

Repair, replacement or refund of the purchase price are the exclusive remedies of purchaser and the sole liability of Snow Joe® + Sun Joe® under this warranty. No employee or representative of Snow Joe® + Sun Joe® is authorized to make any additional warranty or any modification to this warranty which may be binding upon Snow Joe® + Sun Joe®. Accordingly, purchaser should not rely upon any additional statements made by any employee or representative of Snow Joe® + Sun Joe®. In no event, whether based on contract, indemnity, warranty, tort (including negligence), strict liability or otherwise, shall Snow Joe® + Sun Joe® be liable for any special, indirect, incidental, or consequential damages, including, without limitation, loss of profit or revenue.

Some states do not allow limits on warranties. In such states, the above limitations may not apply to you.

Outside the USA, other warranties may apply.



PROTECTION PLUS

2 YEAR SNOW JOE® + SUN JOE® FULL WARRANTY
+1 YEAR EXTENDED SERVICE COVERAGE

Every Snow Joe® + Sun Joe® product comes with a standard two-year warranty. Protection Plus from Snow Joe®, LLC extends your warranty period by an additional year. That means we will fix your product completely free of charge either by sending you a free part or by replacing your entire unit with the same or comparable unit for up to **THREE YEARS**. It's that simple. **Plus, receive an additional 90 days extended warranty coverage when you enroll online.**

Snow Joe® strongly encourages you to register your unit at time of purchase online at snowjoe.com/support or by calling our Customer Service Department toll-free at 1-866-766-9563. Failure to register will not diminish your extended warranty rights, but registration will allow us to better serve your customer service needs.

That's it! Enjoy your product(s) along with the carefree assurance provided by the Snow Joe® + Sun Joe® Protection Plus program and happy mowing, blowing, sawing, tilling, hedging, edging and...?

Original warranty exclusions apply.

