

## LifeClock FAQ's

**Q.** What size is the screen?

**A.** Screen: 8-inch (diagonal).

**Q.** Would this be appropriate for an adult with dementia?

**A.** Yes, the LifeClock is designed to aid individuals who need structure, routine, reminders, or may suffer from memory loss by providing a large digital clock display that is visible from all angles.

**Q.** Does it state morning, afternoon, evening on the screen?

**A.** Yes, the screen of the LifeClock will indicate the following day times:

- Before Dawn: 4:00am – 5:59am
- Morning: 6:00am – 11:59am
- Afternoon: 12:00pm – 5:59pm
- Evening: 6:00pm - 9:59pm
- Night: 10:00pm - 3:59pm

**Q.** Does the clock have an audible voice announcement?

**A.** Yes, the Power Button on the back of the LifeClock can be pressed at any time to read the current time aloud. Please note, if the language is set to anything other than English, this button will turn the Screen display on/off.

**Q.** Is the screen dimmable?

**A.** Yes, you can choose to set the screen to one of the following dimming settings:

- Off
- Auto
- Mid
- Low

**Q.** Does the clock reset in the event of a power outage?

**A.** The LifeClock has an internal battery that allows it to automatically reset itself the the time and date set prior to the power failure so you will not need to reset the clock, alarms, or reminder.

**Q.** Can this clock sit on a desk?

**A.** Yes, the LifeClock comes with a detachable kickstand so it can stand on a desk or be mounted on the wall using the keyhole on the back.

**Q.** Do you have to plug it in, or can it run on batteries?

**A.** The LifeClock must always be plugged in.

**Q.** How long is the power cord?

**A.** The power cord is about 5ft long.

**Q.** Does the clock automatically adjust to daylight savings time?

**A.** No, the LifeClock will need to be manually adjusted for daylight savings time.

**Q.** Does the clock have medicine reminders?

- A.** Yes, the LifeClock has Medicine Reminders that can be set for the Morning, Afternoon, Evening, or Night time.
- Q.** What languages can I set the LifeClock to?
- A.** The LifeClock can be set to English, Deutsch, Français, Español, Italiano, Portugues, Portugues, Polski, Nederland, Finnish, or Magyar.
- Q.** Can I set an alarm to only repeat on weekdays?
- A.** Yes, alarms and reminders can be set to repeat:
- Monday to Sunday (*Everyday*)
  - Monday to Friday (*Weekdays*)
  - Saturday to Sunday (*Weekends*)
- Q.** Can you change the alarm sound?
- A.** No, you cannot change the sound of the alarm.
- Q.** How do you turn off the alarm or reminder?
- A.** Press any button to turn off the alarm or wait 20 seconds and it will automatically shut off.
- Q.** Are there different display options?
- A.** Yes, there are 5 screen layouts to choose from.

Layout 1



Layout 2



Layout 3



Layout 4



Layout 5



- Q.** Can this be used as a digital photo frame?
- A.** Yes, the LifeClock can also display photos and videos from a USB flash drive (not included). Image dimensions should equal 800x600 for optimal viewing and to avoid image distortion.
- Q.** How do I restart the digital photo display?

**A.** If an Alarm or Reminder goes off while the Digital Photo Frame feature is being used, you will need to reinstall the USB flash drive to resume the media play.

**Q.** Can I charge a device on the LifeClock?

**A.** Yes, simply plug a USB cable into the USB Output and into a device. The device will begin to charge.

**Q.** Is there a Warranty?

**A.** Yes, the LifeClock comes with a 1-Year Limited Warranty by Limitless Innovations.

**Q.** Who do I contact if I have a question or issue with the LifeClock?

**A.** For any inquiries regarding the LifeClock, please contact our support team at [LimitlessInnovations.com/Support](http://LimitlessInnovations.com/Support), email us at [Support@LimitlessInnovations.com](mailto:Support@LimitlessInnovations.com), or call us at (855) 843-4828.